



We are the companies' effective partner in recruiting and employees' development, the human resources boutique agency which can focus effectively and professionally on the needs of both companies and candidates.

Our client is a well known multinational company in the customer service sector, looking for dynamic and well promising candidates to add as agents in its customer service team, based in Athens or Thessaloniki.

CUSTOMER SERVICE AGENT (remote)
ITALIAN SPEAKER
(κωδ CSI-22)

The Role: An effective approach to remote customer service, aiming at clients' satisfaction.

Qualifications:

- Excellent command of **ITALIAN**, preferably a native speaker
- Excellent command of **English**.
- Degree in Business Administration, Marketing, International Trade, Communication or Linguistics will be an asset.
- Work experience in remote customer service is desirable
- Very good command of PC use, preferably a CRM-ERP user
- Effective communications skills, a person with patience and eagerness to assist, a friendly personality
- Able to operate remotely (home based) working on shifts

All positions require candidates to be located or allocate in Greece.

The company offers a good working environment, training, competitive salary levels, and covers relocations costs to Greece.

All candidates meeting the position requirements are asked to submit their cv, stating the position code in careers@peopleatwork-hellas.gr

We inform all candidates that during the procedure of cv submission and candidates' evaluation, they will be asked to provide their consent for their personal data to be processed and forwarded to the company in question.

All candidacies receive an answer
and they are treated with confidentiality